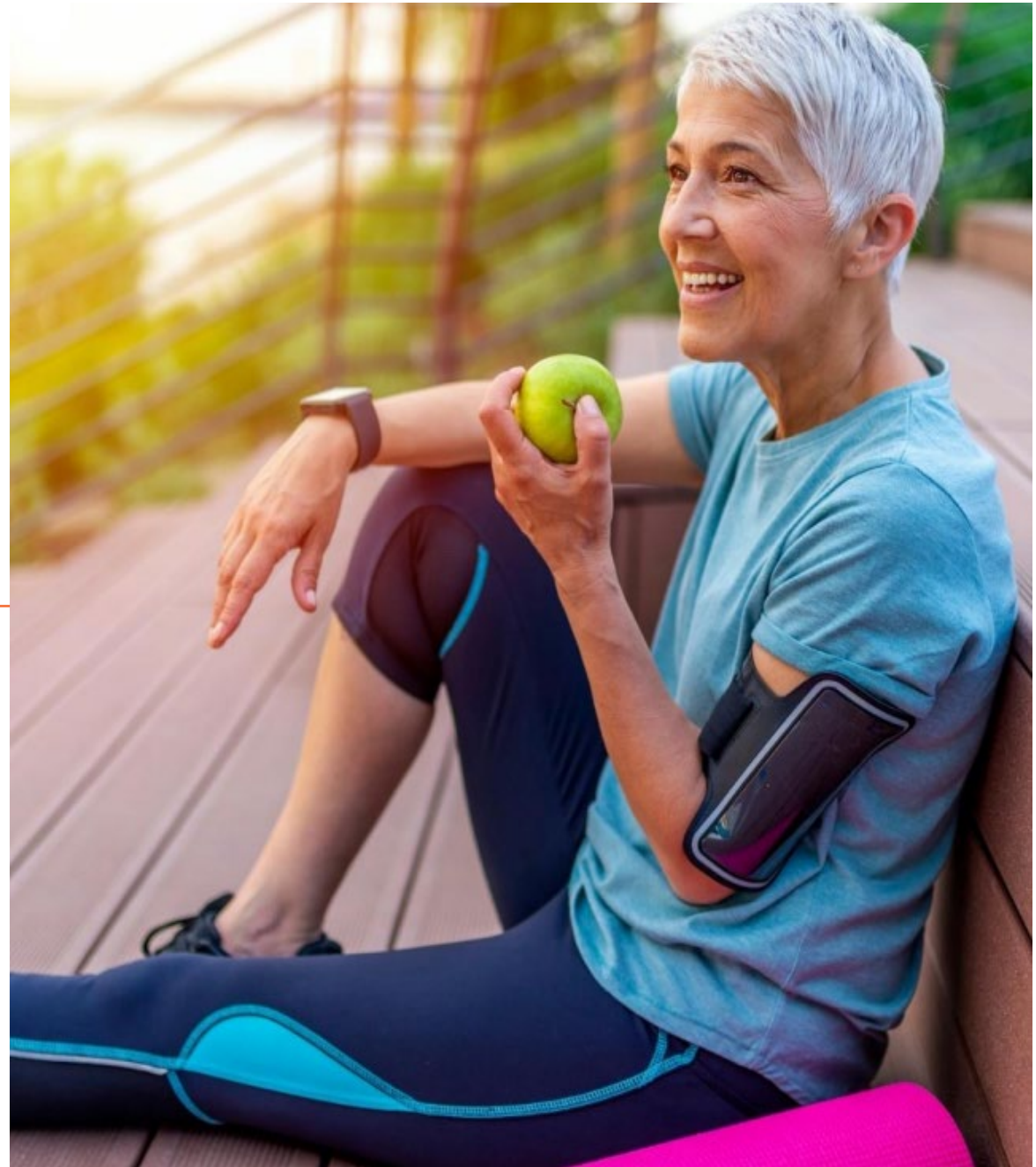


One Pass™

Portal User Guide



Overview

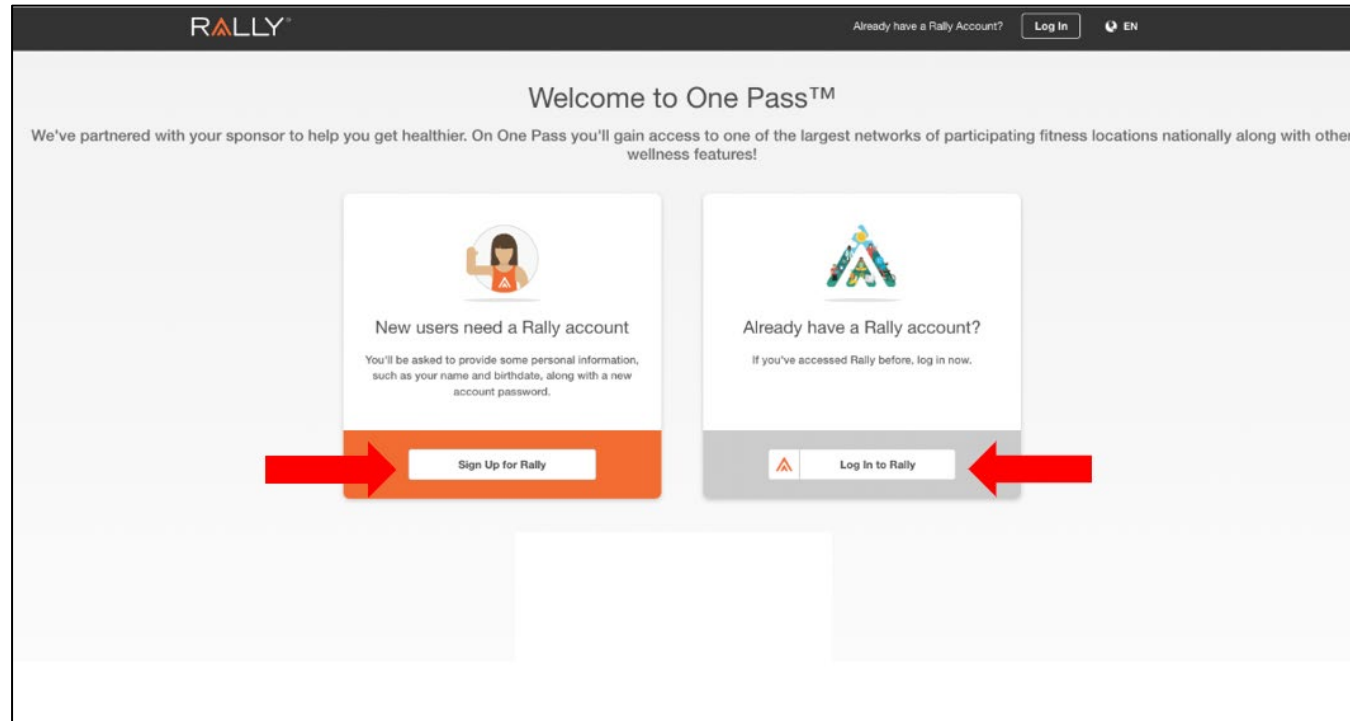
- One Pass Registration Steps, Pages 3-5
- One Pass Two-Part Authentication Steps, Pages 6-7
- One Pass Member Code, Page 8
- One Pass Features, Page 9
- Fitness, Page 10
- Nominating a Gym, Page 11
- Online Fitness, Page 12
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One Pass Registration Steps

Visit: ibxmedicare.com/onepassregister

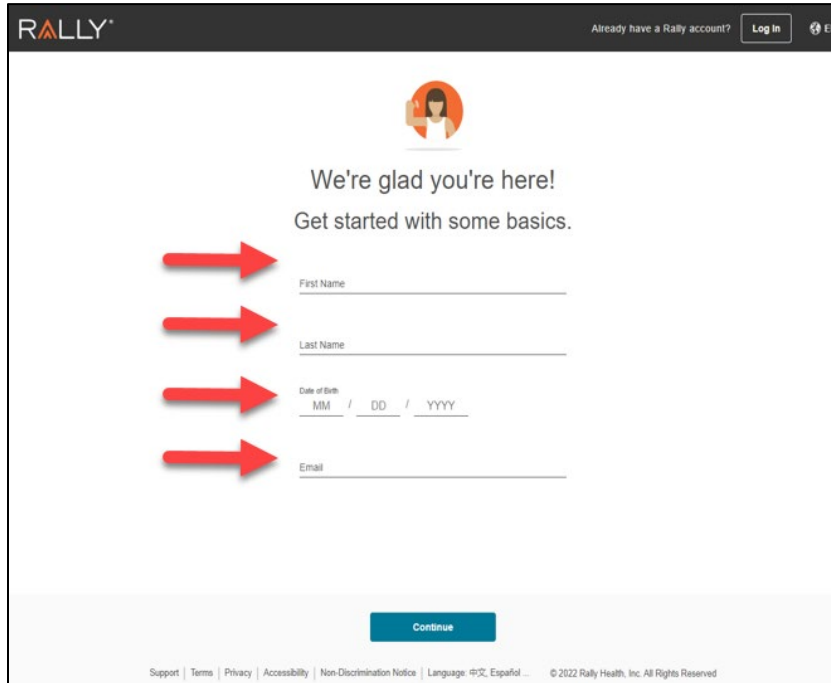
- REGISTER: Get started by clicking “Sign Up for Rally.”
- LOGIN: If you have already registered with Rally, click “Log In to Rally” and log in with previously created credentials.



One Pass Registration Steps

Once you click “Sign Up for Rally,” you will be redirected to the registration page. You will be required to provide registration information, then click “Continue.”

- First Name
- Last Name
- Date of Birth
- Email



RALLY

Already have a Rally account? [Log In](#) [EN](#)

We're glad you're here!
Get started with some basics.

First Name

Last Name

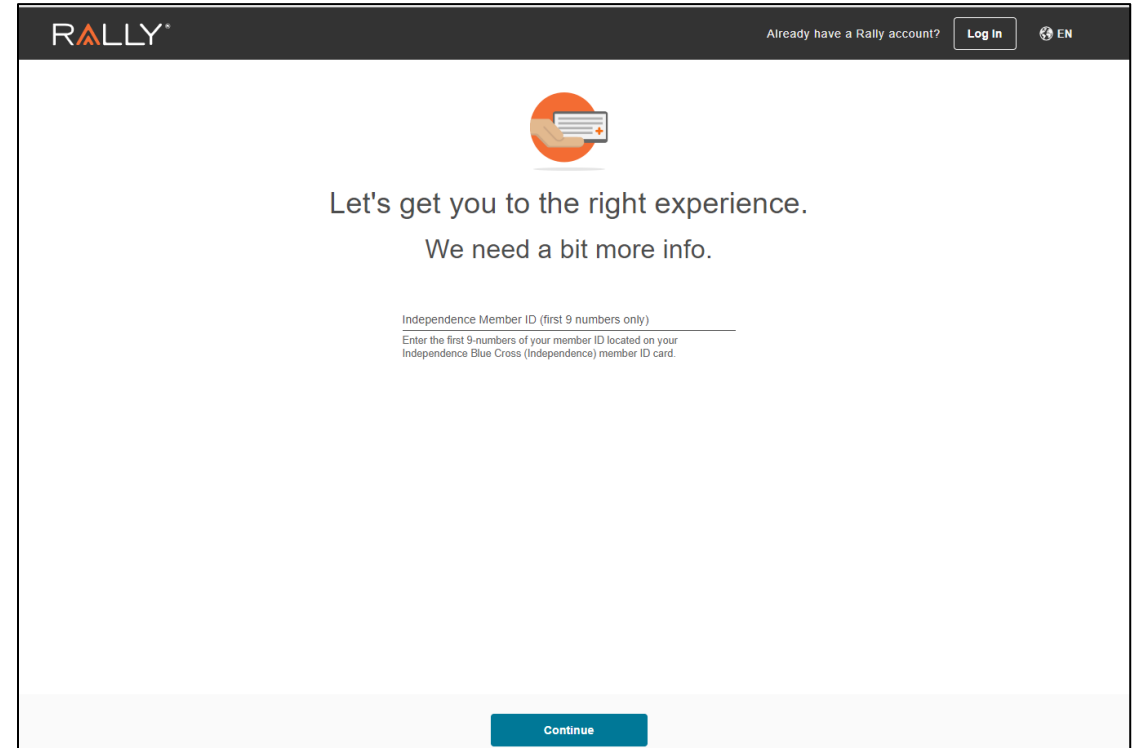
Date of Birth
MM / DD / YYYY

Email

Continue

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You will then be prompted to enter the first nine numbers of your member ID located on your Independence Blue Cross member ID card.



RALLY

Already have a Rally account? [Log In](#) [EN](#)

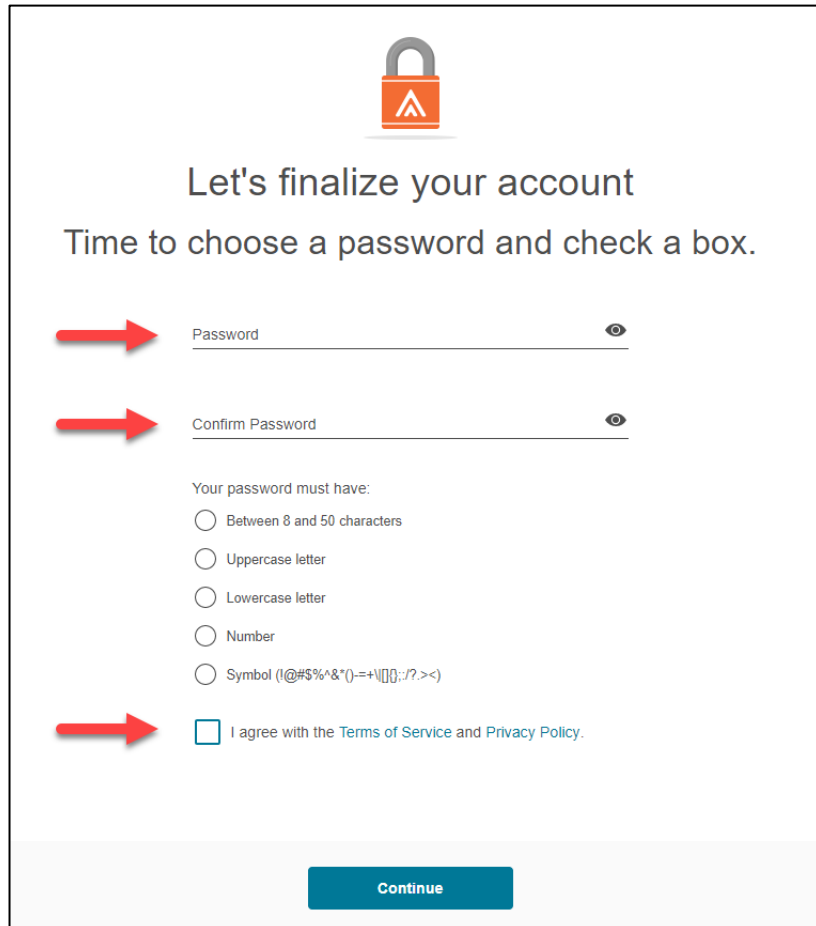
Let's get you to the right experience.
We need a bit more info.

Independence Member ID (first 9 numbers only)
Enter the first 9-numbers of your member ID located on your Independence Blue Cross (Independence) member ID card.

Continue

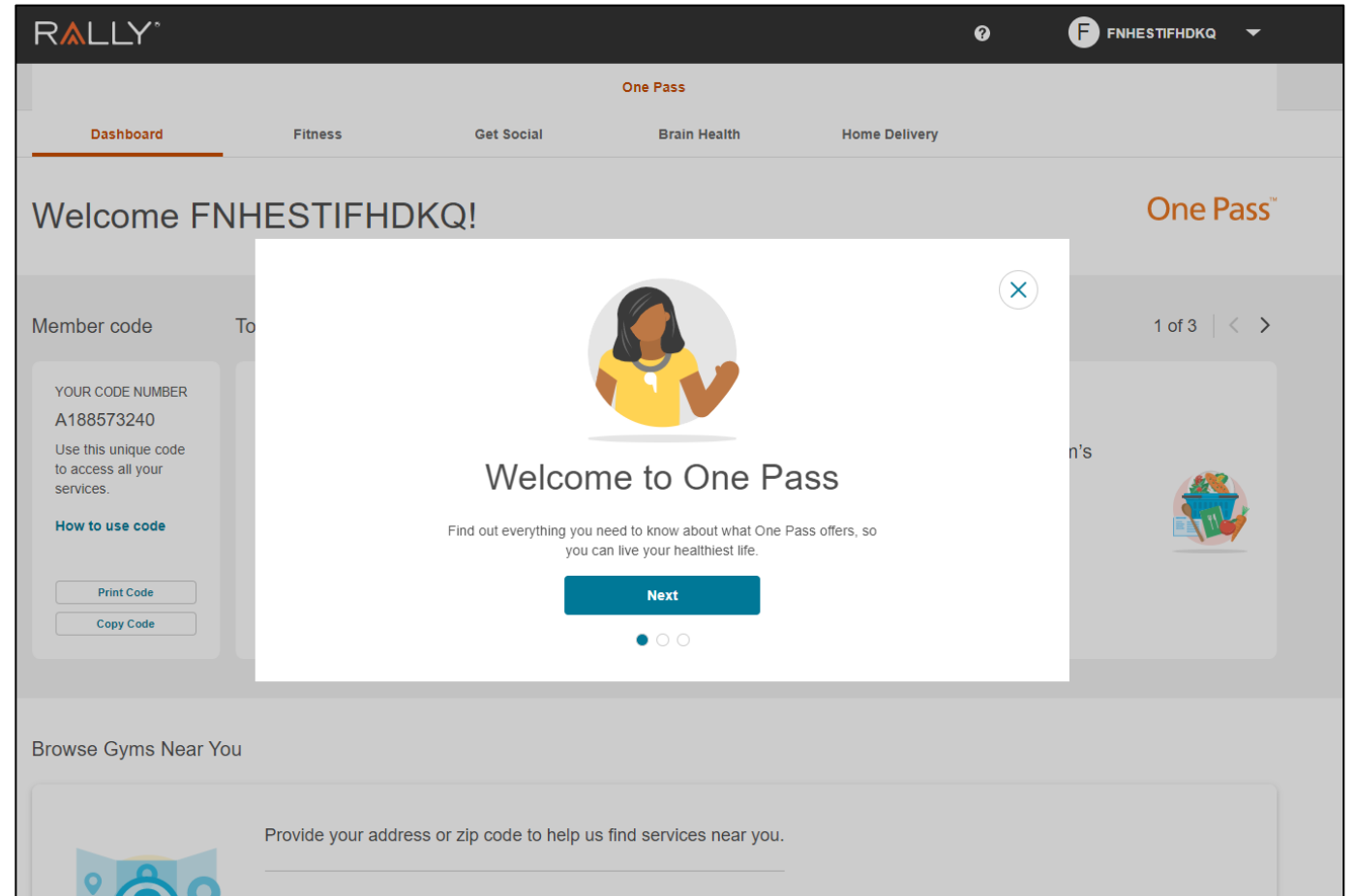
One Pass Registration Steps

Create a password and click continue.



The screenshot shows a registration form with a lock icon at the top. The text reads: "Let's finalize your account" and "Time to choose a password and check a box." There are two input fields: "Password" and "Confirm Password", both with red arrows pointing to them. Below the fields are radio button options for password requirements: "Between 8 and 50 characters", "Uppercase letter", "Lowercase letter", "Number", and "Symbol". A red arrow points to a checkbox labeled "I agree with the Terms of Service and Privacy Policy." At the bottom is a blue "Continue" button.

Welcome to One Pass!



The screenshot shows the One Pass dashboard with a navigation bar (Dashboard, Fitness, Get Social, Brain Health, Home Delivery) and a user profile (FNHESTIFHDKQ). A modal window is open in the center with a woman's profile picture, the text "Welcome to One Pass", and instructions to find out more about the service. A "Next" button is visible in the modal. The background shows a "Member code" section with the code "A188573240" and a "Browse Gyms Near You" section with a search bar.

One Pass Two-Part Authentication Steps

When signing in on a new device for the first time, you will be prompted with a Two-Part Authentication action, which serves as an extra step of security for your account.

You can choose to verify your account on a new device in three ways:

- Text Message (Recommended)
- Call
- Email (Not Recommended)*

*A text message or phone call are the most secure ways of verifying your account on a new device.

RALLY

EN

How do you want to get your security code?
We recommend sending security codes to your phone.

Method

- ✓ Text Message (Recommended)
- Call
- Email (Not Recommended)

Phone Number

Don't forget your phone number.

Cancel Send Code

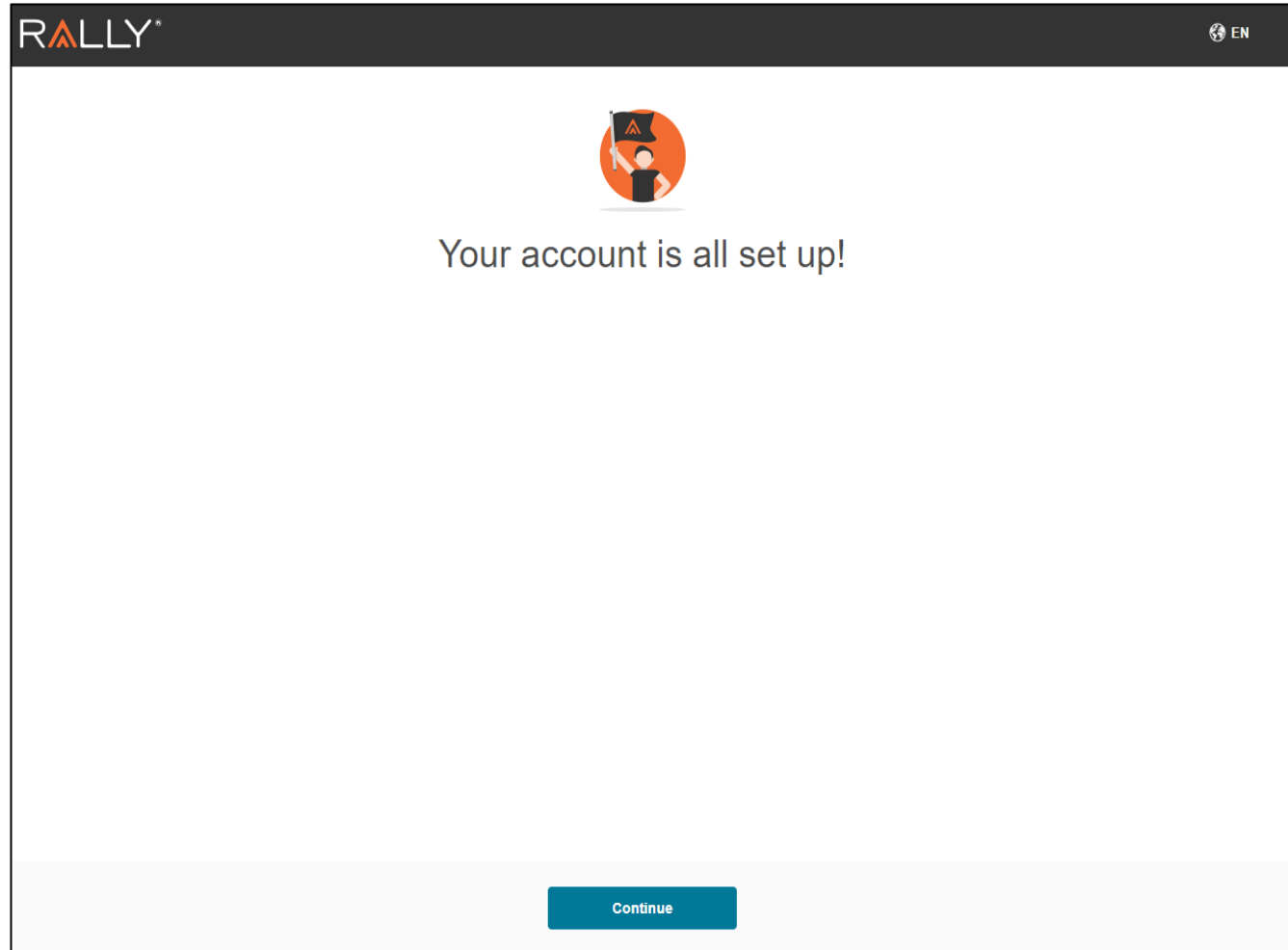
Feedback

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One Pass Two-Part Authentication Steps

Once you approve the sign on request through your chosen Two-Part Authentication method, you will be redirected to a new page, which serves as the confirmation that your account has been verified on your new device.

Then, click “Continue” to go back to the login page. Log in to access your One Pass dashboard.



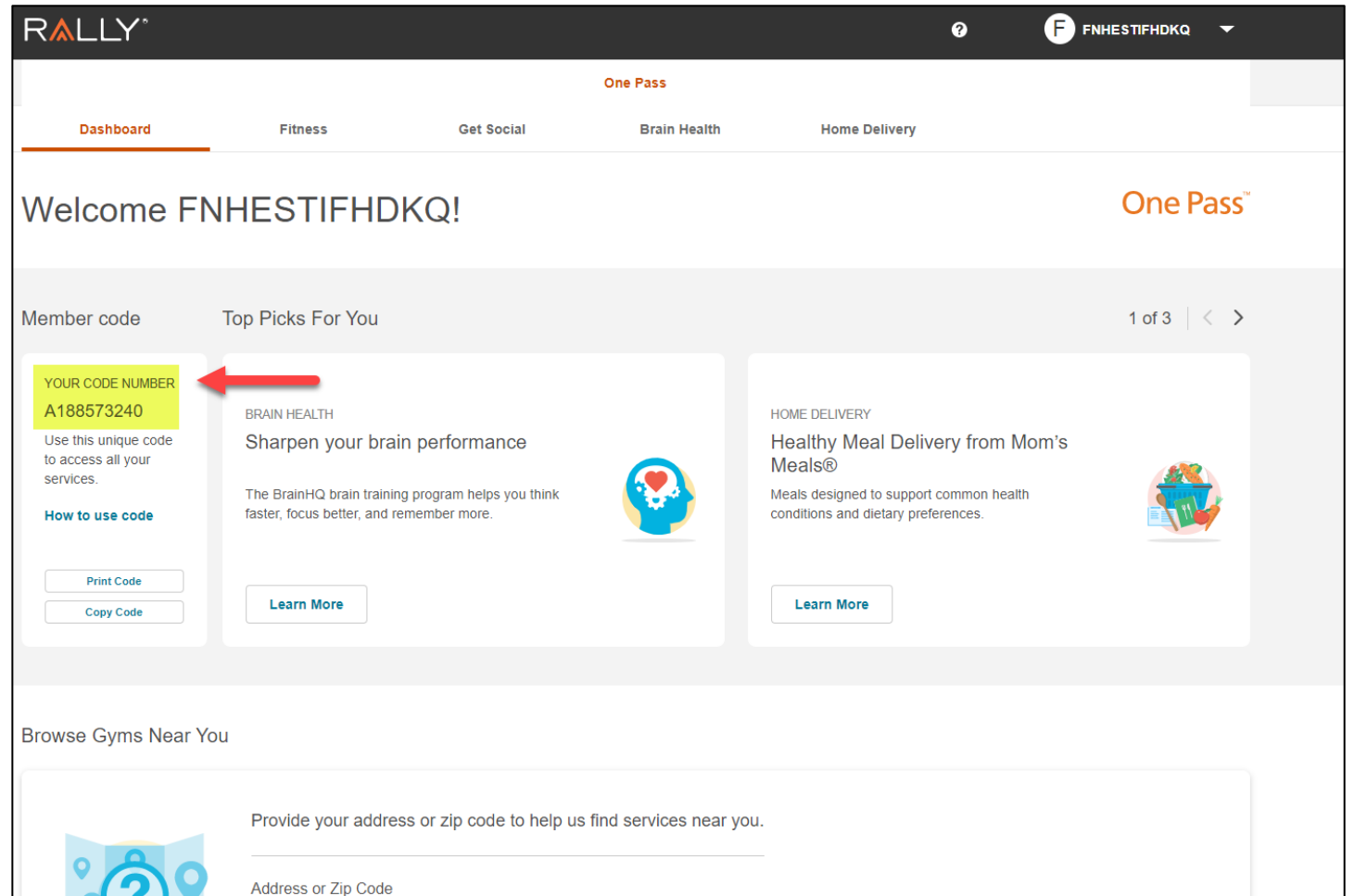
One member code to access all services

After you create your One Pass account, your member code will be available on your One Pass Dashboard.

Use this code to access all services included in your One Pass benefit.

Bring your member code and Independence member ID card with you when you go to your participating fitness location to set up your membership for all future visits.

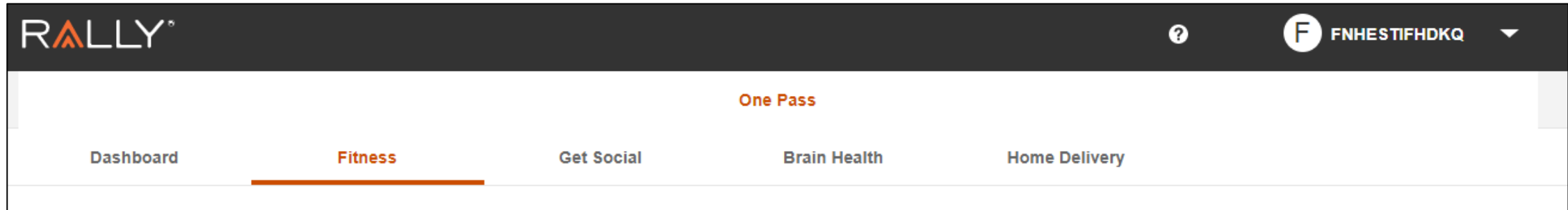
Use your member code to set up accounts with other online platforms offering services that you want to access through your One Pass membership.



The screenshot displays the Rally One Pass dashboard. At the top, the Rally logo is on the left, and a user profile icon with the name FNHESTIFHDKQ is on the right. Below the logo, navigation tabs include Dashboard (highlighted), Fitness, Get Social, Brain Health, and Home Delivery. The main heading reads "Welcome FNHESTIFHDKQ!" with the One Pass logo to the right. A section titled "Member code" shows the code "A188573240" in a yellow box, with a red arrow pointing to it. Below the code are "Print Code" and "Copy Code" buttons. To the right, "Top Picks For You" features two cards: "BRAIN HEALTH" with the text "Sharpen your brain performance" and "The BrainHQ brain training program helps you think faster, focus better, and remember more." with a "Learn More" button; and "HOME DELIVERY" with the text "Healthy Meal Delivery from Mom's Meals®" and "Meals designed to support common health conditions and dietary preferences." with a "Learn More" button. At the bottom, a "Browse Gyms Near You" section has a search bar with the placeholder text "Provide your address or zip code to help us find services near you." and a label "Address or Zip Code".

One Pass Features

Use the One Pass Dashboard to explore all One Pass features



Included with One Pass:

- **Fitness:** Find fitness locations and online fitness platforms for on-demand and live streaming classes.
- **Get Social:** Find social clubs and events near you, or join our FitBit Community.
- **Brain Health:** Sign up for a BrianHQ brain-training program to get tools for exercising your memory.
- **Home Delivery:** Sign up for Mom's Meals, a meal delivery service you can pay for that One Pass works with to offer you discounted nationwide shipping on qualifying Mom's Meals orders.

One Pass Fitness

Explore Fitness One Pass™

[Find Gyms](#) [Online Fitness](#) [Fitness Activities](#)

Get access with your member code [How to use your code >](#) MEMBER CODE A188573240 [Print Code](#)

[Within 10 miles](#) [Class Type](#) [Feature](#) Philadelphia, PA 191... [Change >](#)

Browse Gyms and In-Person Activities

- Find participating locations by entering your preferred zip code.
- Filter by Distance, Class Type, and Features to narrow your search.



Nominating a Gym

Explore Fitness

Find Gyms Online Fitness Fitness Activities

Get access with your member code [How to use your code >](#)

Within 10 miles Class Type Feature

115 Gym Results

Sort by Distance

Don't see your favorite gym? [Nominate it here](#)

Don't see your favorite gym? Nominate it by clicking the highlighted link, or by calling One Pass customer service at 877-504-6830 (TTY/TDD: 711), Monday through Friday 9 a.m. to 10 p.m.

Nominate a Fitness Location

Government Form

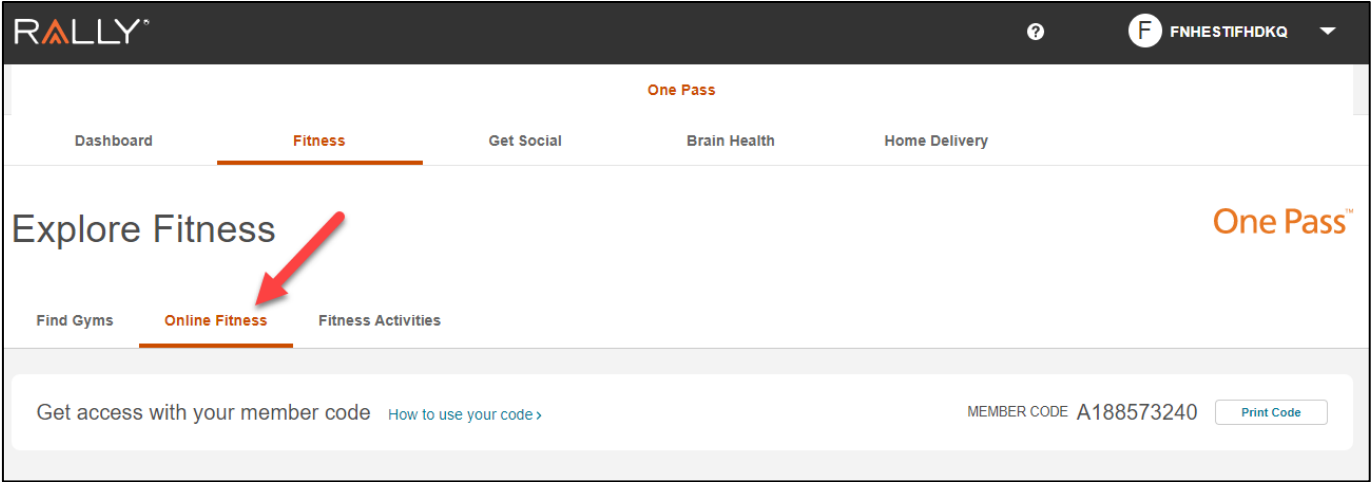
[Sign in to Google](#) to save your progress. [Learn more](#)

* Required

Name of Fitness Location *

Your answer

Online Fitness – 35,000+ on demand & livestreaming classes



Online fitness platforms include:

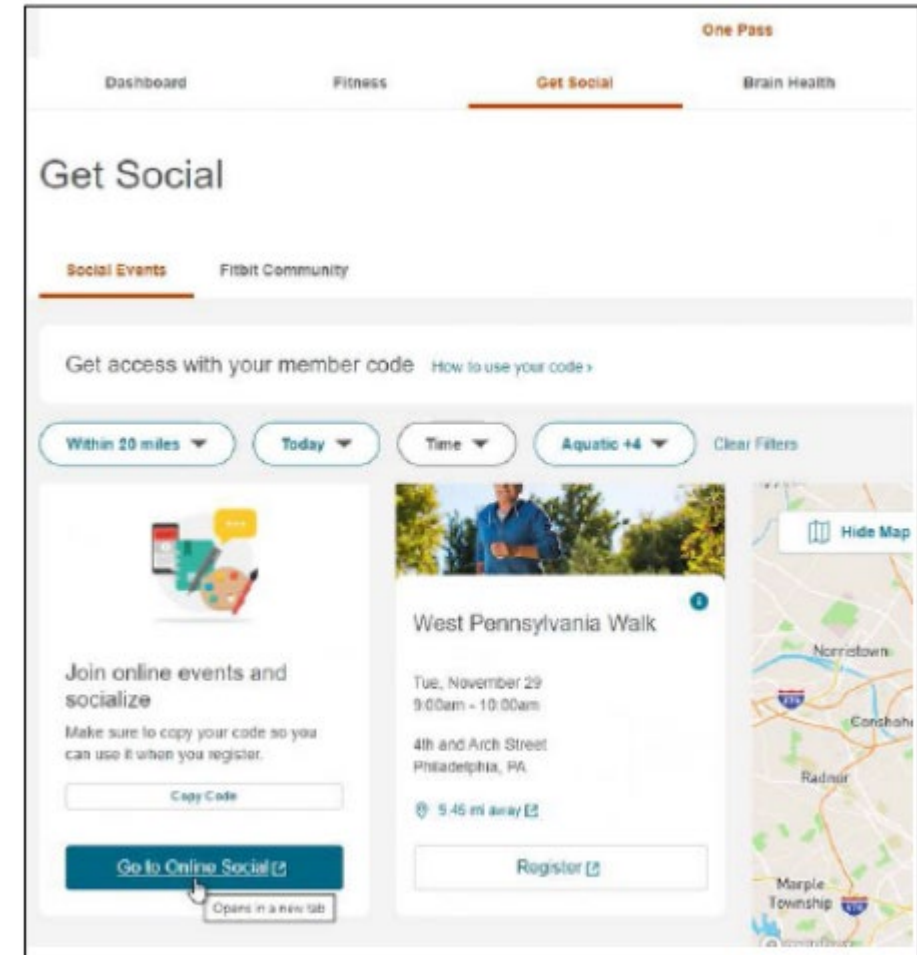


Use your member code to set up accounts with other online fitness platforms that you want to access with your One Pass membership. These platforms include:

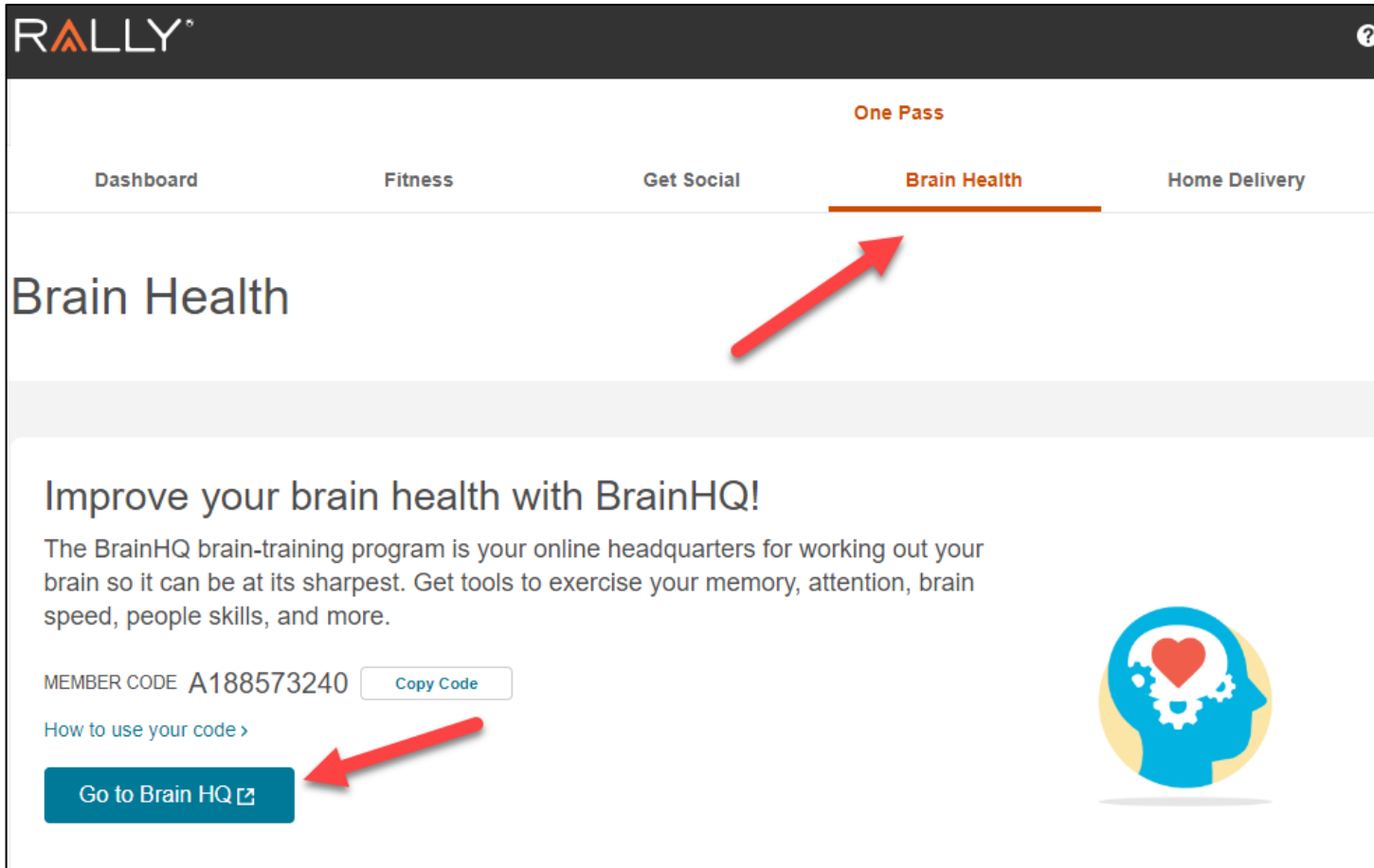
- Additional options for individuals looking for alternatives or complements to in-person fitness locations
- Unlimited access to online classes
- Use of multiple platforms at one time
- Customizable workout builders
- Specific content for individuals with disabilities and diagnoses, like Parkinson's and Multiple Sclerosis (filter your search by "class type" or "special condition")

Social Activities – 20,000+ free events and classes

- Use the Get Social tab to be matched with social clubs and events near you
- Find walking programs, arts and crafts, dance, gardening, knitting, painting, drawing, sewing, yoga, Tai Chi
- Use your member code to sign up for virtual and in-person events



Brain Health



The screenshot shows the Rally One Pass website interface. At the top, the Rally logo is on the left and a help icon is on the right. Below the logo, a navigation bar contains five items: Dashboard, Fitness, Get Social, Brain Health (highlighted with an orange underline and a red arrow pointing to it), and Home Delivery. The main content area features the heading "Brain Health" and a sub-heading "Improve your brain health with BrainHQ!". Below this, a paragraph describes the BrainHQ program. A member code "A188573240" is displayed with a "Copy Code" button. A link "How to use your code >" is also present. A blue button labeled "Go to Brain HQ" with an external link icon is at the bottom left, with a red arrow pointing to it. On the right side of the content area, there is a circular icon depicting a blue head profile with a red heart and white gears inside.

Use your member code to sign up for BrainHQ! BrainHQ gives you:

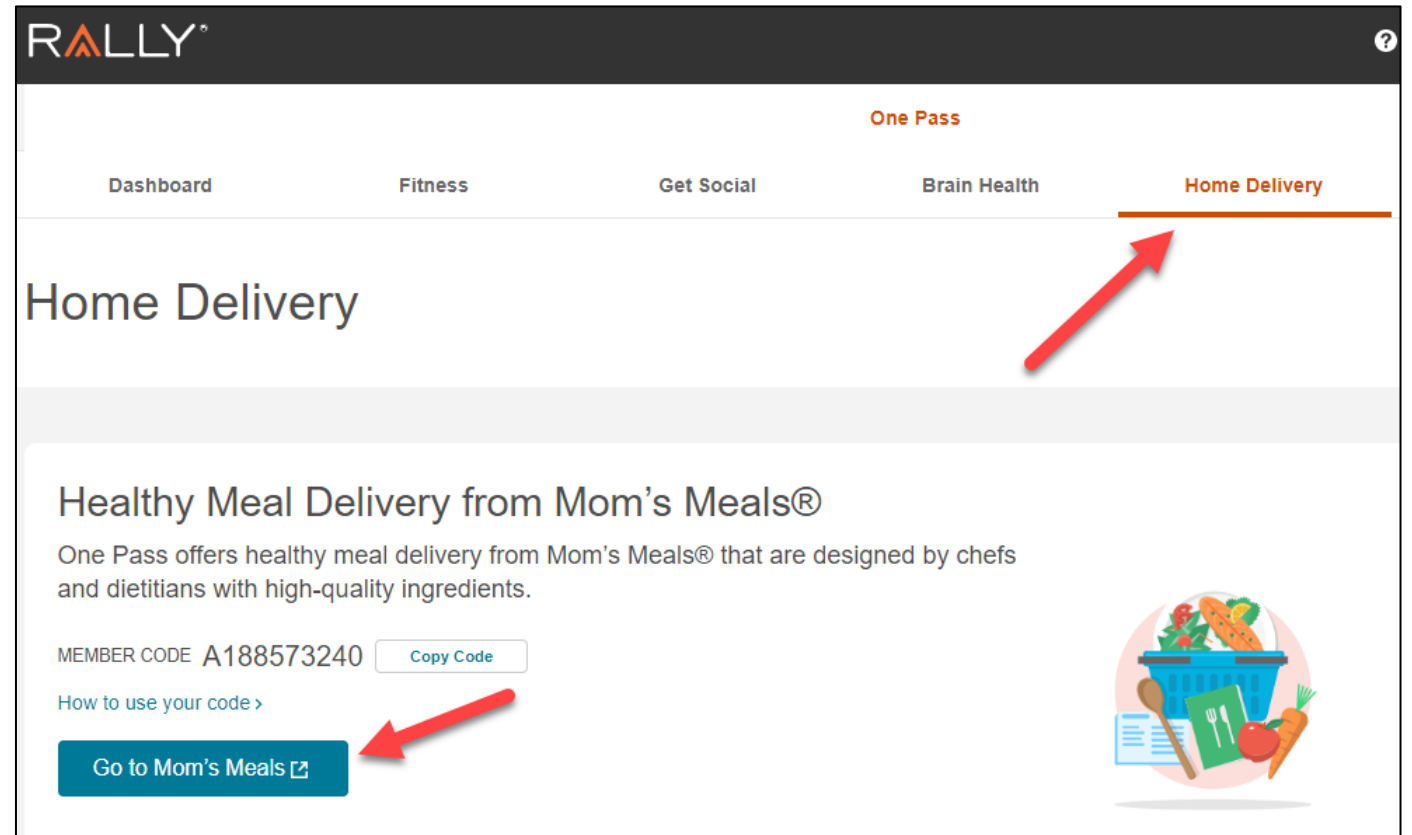
- A personalized program that exercises the brain to improve aspects of cognition like memory, attention, focus, and brain speed
- Unlimited access to brain training exercises and programs
- Reminders, progress tracking, and other features to help individuals stay on track

Healthy Meal Delivery



Mom's Meals is a meal delivery service you can pay for that One Pass works with to offer you discounted nationwide shipping on qualifying Mom's Meals orders. Mom's Meals services include:

- Fully-prepared, home delivered, chef and dietitian designed meals from Mom's Meals®
- Prepared with high-quality ingredients
- Tailored to support the nutrition for common health conditions and dietary preferences
- Members receive shipping at no additional cost



One Pass Resources

Do you have questions about One Pass?

Visit ibxmedicare.com/onepass for a list of frequently asked questions.

Or call One Pass customer service at 877-504-6830 (TTY/TDD: 711), Monday through Friday 9 a.m. to 10 p.m.

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