

Transportation powered by Roundtrip



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Independence 

Transportation

Powered by Roundtrip

Making it to your health visits just got a lot easier!

- Get to and from plan-approved facilities at **no added cost.**
- 24 one-way rides (or 12 round-trip rides) per plan year. Limit of 80 miles per one-way ride.
- Modes of transportation include taxis, vans, rideshare services, medical sedans, and wheelchair vans.

Who is eligible?

- Keystone 65 Basic HMO, Keystone 65 Preferred HMO, Keystone 65 Select HMO, and Keystone 65 Focus HMO-POS
- Personal Choice 65 Prime PPO, Personal Choice 65 Elite PPO and Personal Choice 65 PPO
- Members diagnosed with both diabetes and congestive heart failure (CHF)



Transportation

How do I book a ride?



Call the Independence Transportation Line, powered by Roundtrip, at **1-877-661-1864** (TTY/TDD: **711**). Representatives are available **24/7**.



Have your **member ID** card available when you call.



Provide the **location name** and confirm the **vehicle type**.



Book your rides at least **48 hours in advance**.



Get updates on the **status of your ride** via text message or voicemail.

Independence Blue Cross offers products through its subsidiaries Independence Hospital Indemnity Plan, Keystone Health Plan East and QCC Insurance Company — independent licensees of the Blue Cross and Blue Shield Association

The transportation benefit is provided by Roundtrip, an independent company.